

Resolution 033
A Resolution to Expand Student Awareness of Tech Services
Sponsored by: Senator Corey
Co-Sponsored by: Senator Djilioni, Senator Ewing, Senator Suarez

Whereas,

Technology Services is the information technology (IT) department at The Catholic University of America (CUA) and maintains its technological infrastructure.

Whereas,

Admitted students are required to set up their Cardinal Credentials to have access to necessary resources, such as their email accounts.

Whereas,

Students need fast and easily accessible internet connections to complete their assignments.

Whereas,

Internet connectivity issues have been reported by many students in the past, hindering their ability to complete everyday tasks.

Whereas,

Technology Services currently maintains two WiFi networks for CUA: CUA-Guest and CUA-Secure.

Whereas,

Students need to connect to CUA-Secure for the best possible WiFi connection; however, some, especially incoming freshmen, are unaware of this.

Whereas,

Despite efforts to improve WiFi connectivity on campus, ethernet connectivity allows for greater bandwidth, making it faster and more reliable than WiFi. Unfortunately, this is not widely known by the university community.

Whereas,

Many students, especially incoming freshmen, remain unaware of what they need to do to access the resources provided to them by Technology Services.

Be it enacted that,

The Student Government Association Senate, acting in its official capacity as the representative of the undergraduate student body of The Catholic University of America, hereby requests that:

1. Residence Life, upon the start of a new academic year, informs the residents of the resources available through Technology Services and reminds them to ensure that their Cardinal Credentials are set up and work properly.

2. The poster shown in Exhibit 1 or one similar to it is posted on the back of the entrance door to every residence hall room on campus.

Agreed to by a vote of _____ yeas to _____ nays on this date: _____ with _____ abstaining and _____ not present.

 Anthony Crnkovich
President of the Student Government Association

 Maevis Fahey
Vice President of the Student Government Association

Exhibit 1:

THE CATHOLIC UNIVERSITY OF AMERICA

IMPORTANT

Need Maintenance?

NON-EMERGENCY— Routine Maintenance/Repairs
 (No urgent risk to student, staff, faculty or property)

- Replacing light bulbs, Repairing leaking water faucets
- Appliance repairs, Door repairs,
- Other similar repairs

Request form
facilities.catholic.edu

Emergency Repairs/Maintenance

Constitutes a life, health, or safety concern or potential damage to a facility. These may include, but not limited to,

- Broken window, power failure, broken water pipes, no heating, doors that cannot be secured or public area lighting that is out.

Emergency Call

202.319.5121

(24 hrs/day)

Facilities Service Center Facilities-Services@cua.edu

Furniture Problems?

Report all furniture problems to Housing Services at 202.319.5615

WiFi

WiFi Issues
wifi-reporting.catholic.edu

Need Tech Help?

Student Tech Help
studenthelp.catholic.edu

Network cables and adaptors are available for free at your Residence Hall Office.

High speed Wi-Fi — Use CUA-SECURE