Resolution 001 A Resolution to Extend the Mailroom Hours Sponsored by: Senator Martin Cosponsored by: Senator Besendorfer, Senator Suarez

Whereas,

The current mailroom hours to pick-up packages are Monday – Friday from 10:00 a.m. to 5:00 p.m.

Whereas,

The current mailroom hours to ship packages are Monday – Friday from 9:00 a.m. to 4:00 p.m.

Whereas,

Before the COVID pandemic, the mailroom hours to pick-up packages were 7:00 a.m. to 7:00 p.m on Monday, Wednesday, and Friday and 9:00 a.m. to 5:00 p.m on Tuesday and Thursday.

Whereas,

The mail room often faces significant wait times during peak package pick-up times, such as when students are released from class, activities, and/or meal times.

Whereas,

Due to the significant student involvement, it often does not leave students enough time to pick-up or ship packages around their class schedules, extracurricular activities, and internships.

Whereas,

Only a small portion of our student population are commuters, so it is common for students to constantly be sent packages that may be time sensitive due to the nature of the content or need for it.

Whereas,

Currently, the website does not accurately reflect the hours of operation being enforced, which has caused mass confusion amongst the student body, especially our incoming freshmen trying to navigate their new campus life.¹

Whereas,

Many students have experienced complaints from delivery services due to their confusion of where to leave online packages on the weekends.

Be it enacted that,

The Student Government Association Senate, acting in its official capacity as the representative of the undergraduate student body of The Catholic University of America, hereby requests:

¹ <u>https://student-affairs.catholic.edu/campus-services/postoffice.html</u>

- 1. The mailroom hours of operation for package pick-up are extended:
 - a. Monday Thursday: 9:00 a.m. until 7:00 p.m.
 - b. Friday: 9:00 a.m. until 6:00 p.m.
 - c. Saturday: 9:00 a.m. until 2:00 p.m.
- 2. The mailroom hours of operation for shipping services are extended:
 - a. Monday Thursday: 9:00 a.m. until 5 p.m.
- 3. The University correctly updates their website to reflect their hours of operation. V ĽKSI

L/

7

IC UNIVERSITY
Agreed to by a vote ofyeas tonays on this date: with
abstaining and not present.
Anthony Crnkovich
President of the Student Government Association
Maevis Fahey
Vice President of the Student Government Association
550
VERNMENT A?