

Resolution 032

A Resolution to Update Housing Services' Laundry Facilities Policies

Sponsored by: Senator Michels

Co-Sponsored by: Senator Birth, Senator Holcomb, Senator Martin, Senator Suarez

Whereas,

Laundry facilities are available to students in their on-campus residence halls and included in students' room and board for both washing and drying clothing.

Whereas,

The Opus Hall laundry room contains 13 washing machines and 14 dryers. During the Fall 2021 semester, of the 13 available washing machines in Opus Hall, 8 were out of order for a prolonged period of time. Millennium North and Millennium South, as well as Regan and Ryan Halls each experienced service disruptions during this time.

Whereas,

The Housing Services website states that it is incumbent upon students to call Caldwell & Gregory, the company which the university contracts to provide laundry services, to report repair needs by providing specific information on what repairs are needed.¹

Whereas,

While broken machines display error codes that identify the issue they are having, in the rare event that students do call Caldwell & Gregory to report the issue, they often mistakenly give the wrong information.

Be it enacted that,

The Student Government Association Senate, acting in its official capacity as the representative of the undergraduate student body of The Catholic University of America, hereby requests that Housing Services updates its current policy regarding laundry facilities, asking students to report repair needs to Residence Life staff, Facilities Maintenance and Operations, or to the Housing Services staff directly, in lieu of calling Caldwell & Gregory to make reports.

Agreed to by a vote of _____ yeas to _____ nays on this date: _____ with _____ abstaining and _____ not present.

Abigail Anger
President of the Student Government Association

¹ <https://housing.catholic.edu/policies/index.html>

Monica Wallace

Vice President of the Student Government Association

